

## Telemedicine Updates

### Telemedicine Services

Effective immediately, during the current State of Emergency related to COVID-19, per New York State (NYS) guidance, telemedicine has temporarily been expanded to include services rendered telephonically and/or via video. MVP will reimburse telephonic evaluation and management services to members in cases where face-to-face visits may not be recommended, and it is medically appropriate for the member to be evaluated and managed by telephone. Telephonic evaluation and management services provided by a physician, nurse practitioner, physician assistant, or licensed midwife for MVP members in all plans in New York and Vermont will be covered.

Medical providers should use the CPT codes below and will be reimbursed for all members at no cost-share to the member. Providers will be reimbursed according to their provider agreement.

CPT Code	Description
99441	Telephone evaluation and management service; 5-10 minutes of medical discussion
99442	Telephone evaluation and management service; 11-20 minutes of medical discussion
99443	Telephone evaluation and management service; 21-30 minutes of medical discussion

### Telemental Health Service

During the duration of the declared disaster emergency, MVP will allow Telemental Health Practitioners, including any professional, paraprofessional, or unlicensed behavioral health staff person who delivers qualified health services, to deliver them via Telemedicine for Telemental Health, including telephonic services.

Providers should submit the appropriate Evaluation & Management or CPT code along with the 02 place of service and use claim modifiers "95" or "GT" on each claim that represents a service delivered via telemental health.

- 95 modifier - Synchronous telemedicine service rendered via real-time interactive audio and video telecommunication system.
- GT modifier - Via interactive audio and video telecommunication systems.

OMH/OASAS Licensed Facilities should work with the NYS Office of Mental Health (OMH) to ensure the required attestation is on file. The *Self-Attestation of Compliance to Offer Telemental Health Services* form may be accessed at [omh.ny.gov/omhweb/guidance/self-attestation-telemental-health-disaster-emergency.pdf](https://omh.ny.gov/omhweb/guidance/self-attestation-telemental-health-disaster-emergency.pdf)

MVPs Covid-19 policies will be altered upon receipt of new guidance from state and federal authorities. Once the declared disaster emergency has been lifted, MVP reserves the rights to return to the current Telehealth, Telemental Health, and Virtual Check-in policies outlined in MVPs payment policies.

To view MVP policies, visit [mvphealthcare.com/PRM](https://mvphealthcare.com/PRM).

To receive future FastFax messages by email, send a request to [MVPFastFax@mvphealthcare.com](mailto:MVPFastFax@mvphealthcare.com).

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

